

RIDER COURTESY

- ◆ Put your seat belt on as soon as you are seated.
- ◆ Do not eat, drink, or smoke on any HCRT Vehicle.
- ◆ Be polite and courteous to others.
- ◆ Do not expect excessive driver assistance.
- ◆ Unscheduled pickup time (e.g., return trip from grocery store, beauty shop, etc.) may require longer than 30 minute wait periods.
- ◆ Ridership privileges will be **permanently suspended** for the following actions:
 1. Physically harming a passenger, driver, service provider staff person.
 2. Threatening passengers or staff with bodily harm on a transit vehicle or on the telephone.
 3. Intentionally damaging a transit vehicle or transit property in any manner.
- ◆ Ridership privileges will be suspended **for a ninety (90) day period** for the following actions:
 1. Smoking, eating or drinking on a transit vehicle.
 2. Refusing to wear a seatbelt.
 3. Having three (3) no-shows within a thirty (30) day period.
 4. Excessively using profanity or language which is upsetting and disruptive to other passengers of staff.

Harrison County Transit's mission is to provide safe public transportation service to area residents in a timely, courteous and cost-effective manner

FARES

(For a One-Way Trip)

Within Cadiz Village Limits **\$2.00**

Within Harrison County **\$4.00** per one way trip.

Out-of-County - \$4.00 per one way trip up to 40 miles an additional twenty five cents per mile over 40 miles per one way trip.

Same day service – Fare doubles per one way trip based on availability.

- ◆ Children under 5 ride **FREE** with adult
- ◆ Payments made upon pick-up
-Exact change required
- ◆ Aides to the elderly/disabled needing assistance - No Charge

Hours of Operation

5:00 am – 5:00 pm Monday thru Friday

except:

New Year's Day, Good Friday, Memorial Day, July 4th, Labor Day, Veterans Day, Thanksgiving Day, day after Thanksgiving, Christmas Day. Holidays are subject to change.

Comments, suggestions and complaints about service – contact Director of Transit at 740-942-1369



Ohio Relay Service for
TTY/TDD users:
1-800-750-0750

536 North Main Street Cadiz

Dispatch: 740-942-1369

Fax: 740-942-2032

Revision date 4/15/2013



HARRISON COUNTY TRANSIT

740-942-1369 OR

TOLL FREE 866-576-3391

◆ **Harrison County Transit** is a demand responsive, advanced reservations, shared ride transportation service that is provided for Harrison County. **Harrison County Transit** is open to the general public including persons with disabilities. In addition, **Harrison County Transit** vehicles are wheelchair accessible.

◆ **Harrison County Transit** has no restrictions on the purpose or number of trips which may be taken on a time-and-space available basis. Riders are required to share the vehicle with other riders who are traveling at the same time in the same direction.

◆ **Harrison County Transit** service is funded in part by the Ohio Department of Transportation, and the Federal Transit Administration, Agency Contracts and Passenger Fares.

Brochure available in alternative formats upon request.

→ RESERVATIONS Trip requests are accepted between 8:00 am and 3:30 pm on weekdays. Trip requests must be made at least 24 hours in advance. Trips may be scheduled up to seven (7) days in advance. Reservations are not accepted on weekends or during evening hours.

To arrange a ride, contact Harrison County Transit dispatch service at **942-1369** Furnish your name, the time of your desired arrival, place you wish to be picked up at, the exact address of your destination, the approximate time of your return trip, and whether you will require special assistance.

→ PICKUPS Passengers should be ready at their scheduled pickup time to avoid delays for other passengers. Passengers must be ready to be picked up fifteen (15) minutes before and after their scheduled pickup time. Passengers should wait where they can observe the vehicle's arrival and be seen by the driver.

→ NO-SHOWS The passenger must be on time to avoid delays to other passengers. If a passenger fails to keep a trip appointment, cancels less than one hour before the scheduled pickup time, he/she will be considered a "no-show" regardless of whether the trip was made or not, anyone with three (3) no-shows within one thirty (30) calendar day period will result in the loss of service for ninety (30) calendar days.

Information on Harrison County Rural Transit Board's Civil Rights Program, and procedure to file a complaint call 740-942-1369 or toll free 866-576-3391.

→ CANCELLATIONS Trips may be cancelled by contacting the dispatch office at **740-942-1369**. **Cancellations must be received no later than one hour before the scheduled pickup time to avoid being considered a no-show.** A passenger must pay for his/her no-show before another trip can be made with Harrison County Transit. If a rider cancels four (4) one-way trips within a period of seven (7) service days, (if there is more than one stop each stop is considered a cancellation), that rider's riding privileges will be suspended for a period of thirty (30) calendar days. A second occurrence will result in the suspension of riding privileges for sixty (60) days. More occurrences will lead to a ninety (90) day suspension of riding privileges.

→ ADA



According to the Americans with Disabilities Act, it is not discrimination for an entity to refuse to provide service to an individual with disabilities because that individual engages in violent, seriously disruptive, or illegal conduct. However, an entity shall not refuse to provide service to an individual with disabilities solely because the individual's disability results in appearance or involuntary behavior that may offend, annoy, or inconvenience employees or the entity or other person.

→ VEHICLES Harrison County Transit provides wheelchair accessible vehicles. The service is open to the General Public. The lifts and tie-downs accommodate most all commonly utilized wheelchair models. Please contact the Harrison County Transit dispatch office to see if your wheelchair can be transported safely. All vehicles are provided with seat belts, fire extinguishers, and other safety equipment.

→ ASSISTANCE Demand Response transportation means that Harrison County Transit drivers will provide assistance from the door of the trip origin to the door of the trip destination. This means that the driver will assist the rider when boarding and alighting from the vehicle and will watch to make sure the passenger is safely within their destination before leaving. The driver will tie down wheelchairs secure packages, and assist with seat belts. **Seat belts must be worn at all times when riding the Harrison County Transit system.** If passengers require a mobility-assistance attendant, Harrison County Transit dispatch office must be notified that an attendant will be riding with a passenger. Children age 5 and under must be accompanied by an adult in order to ride on a Harrison County Transit vehicle. **Infants and children four (4) years old and weighing less than 40 pounds must be secured in an infant car seat. Booster seats are required for children between the ages of 4 and 8 and less than 4'9" tall.** These seats are the responsibility of the parent/guardian.